|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Evaluation Criteria | Relative Importance | Alt1:  SpiceWorks | Score | Weighted Score | Alt2:  OsTicket | Score | Weighted Score | Alt3:  SIT | Score | Weighted Score |
| **Technical Issues:** |  |  |  |  |  |  |  |  |  |  |
| Experience with Product |  |  |  |  |  |  |  |  |  |  |
| Deployment on the current Hardware |  |  |  |  |  |  |  |  |  |  |
| Develops desirable in-house skills |  |  |  |  |  |  |  |  |  |  |
| **Economic Issues** |  |  |  |  |  |  |  |  |  |  |
| Cost |  |  |  |  |  |  |  |  |  |  |
| **Organizational Issues** |  |  |  |  |  |  |  |  |  |  |
| Customizable |  |  |  |  |  |  |  |  |  |  |